

102000-2000000000

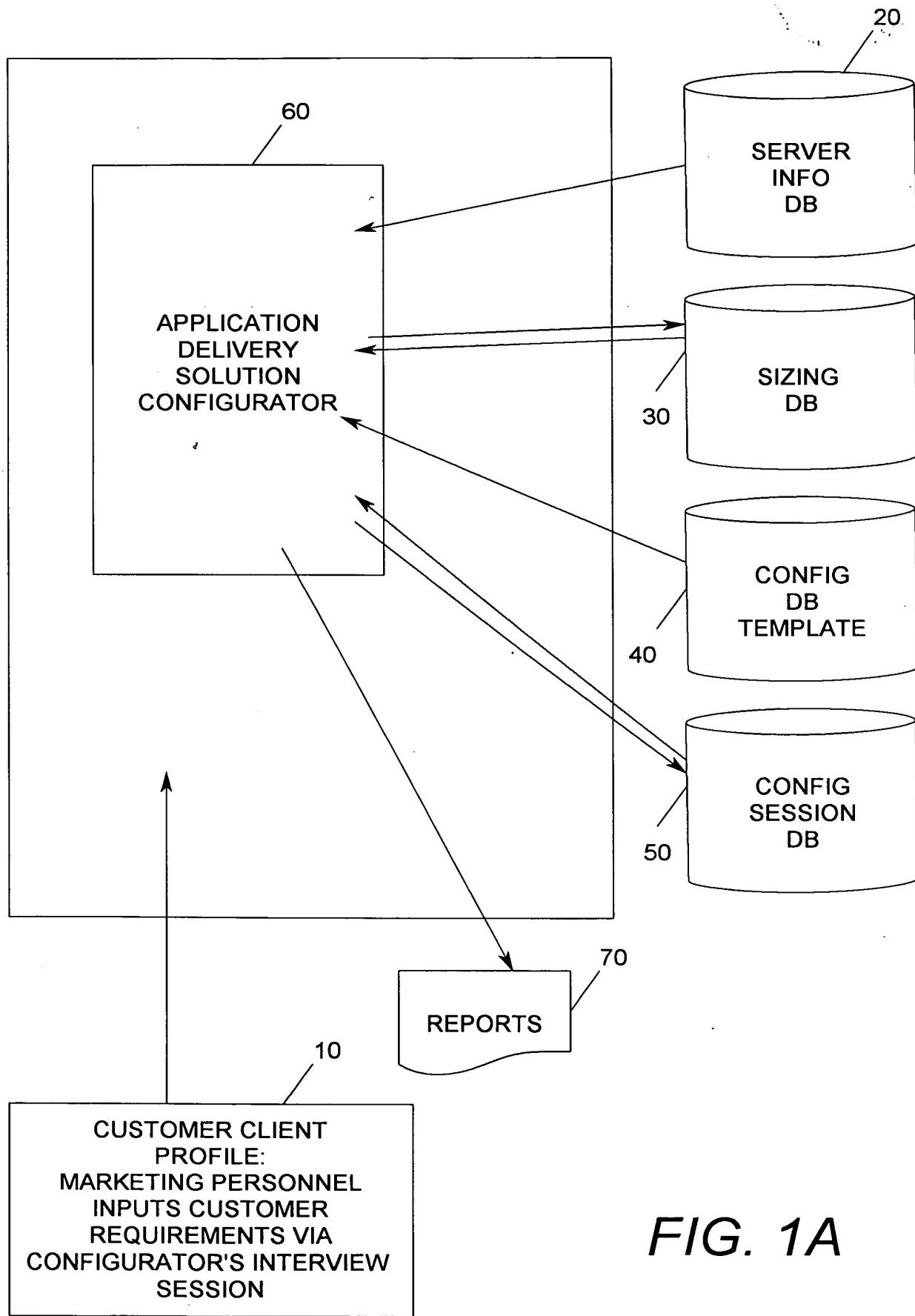


FIG. 1A

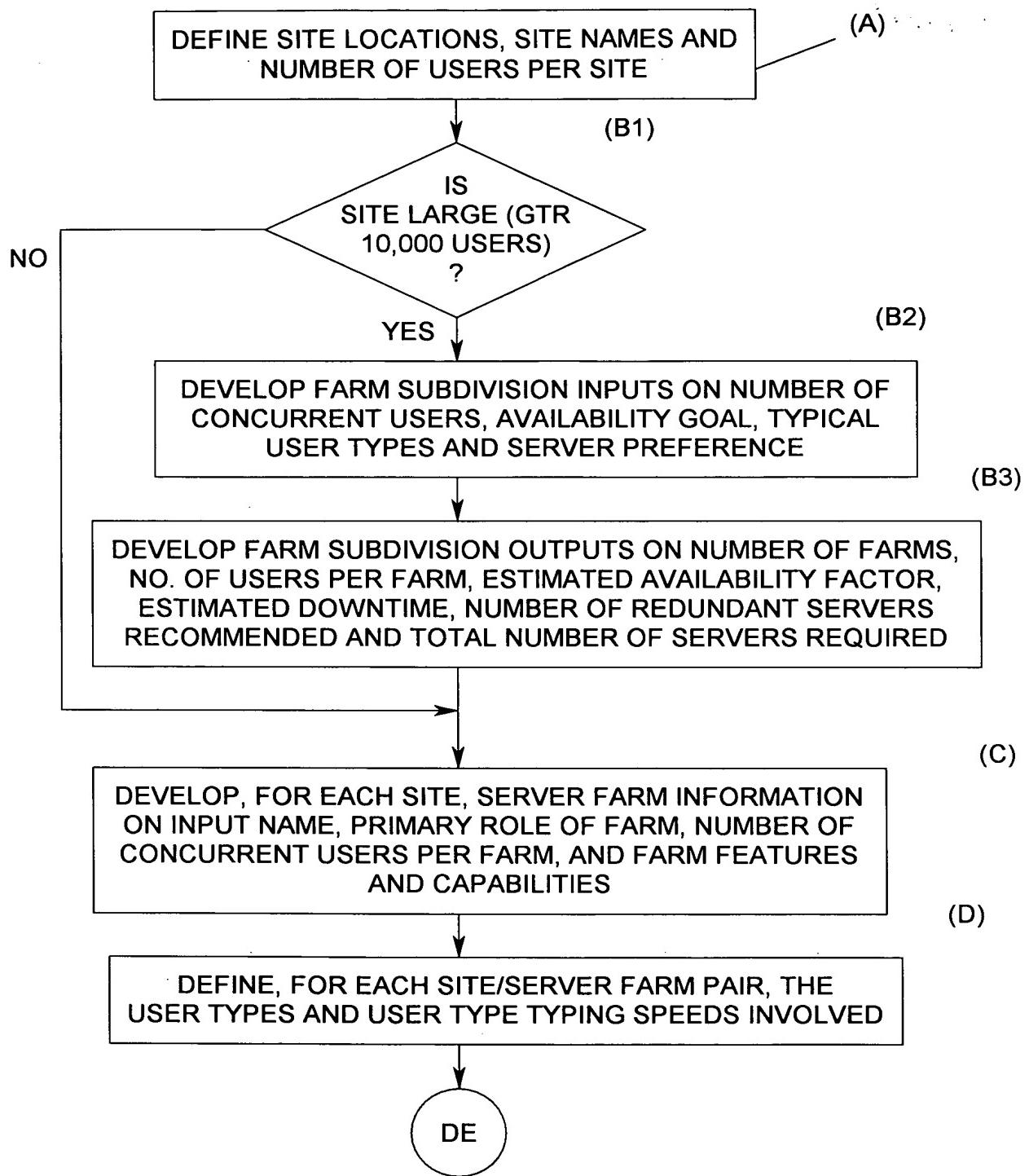


FIG. 1B

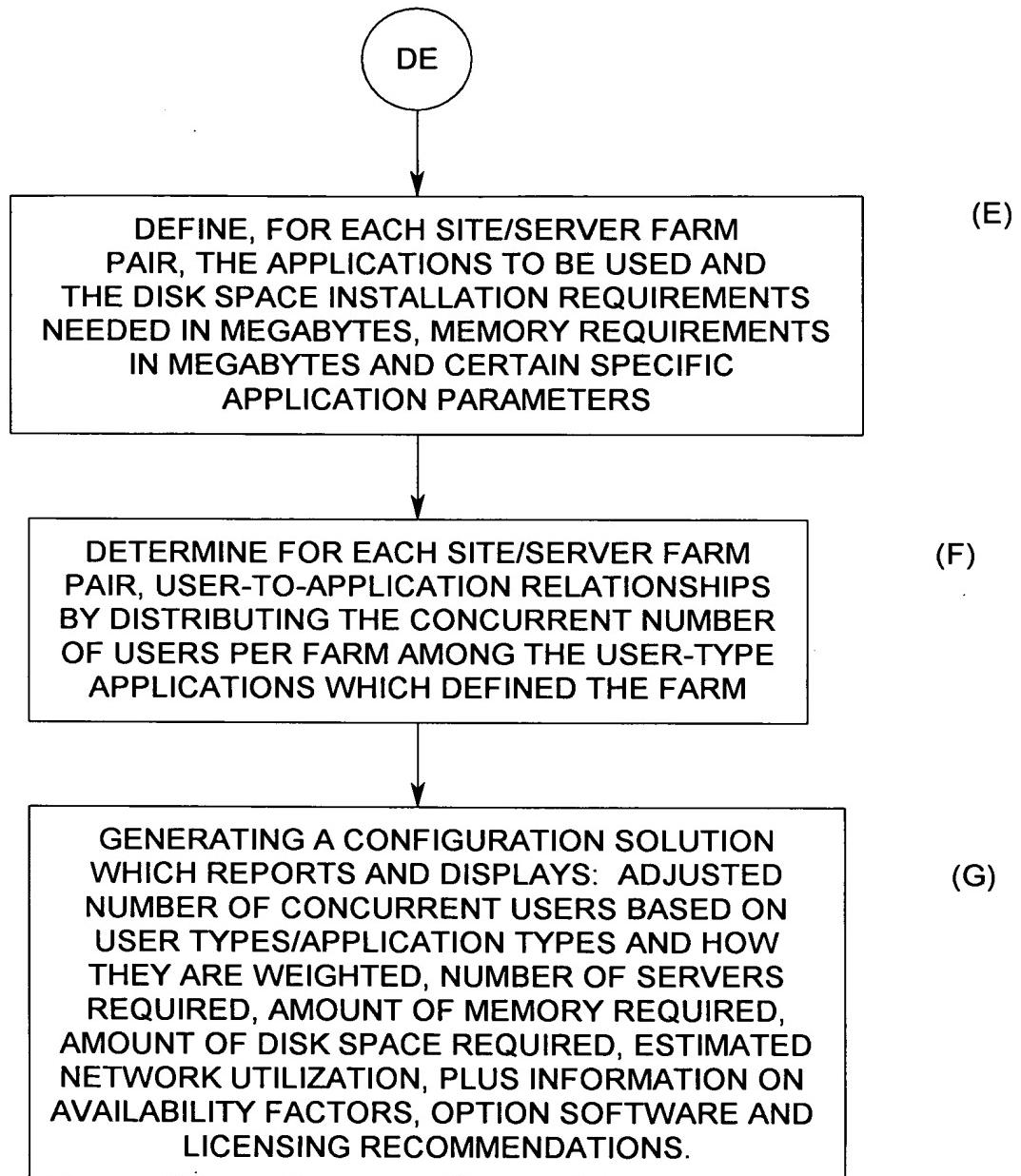
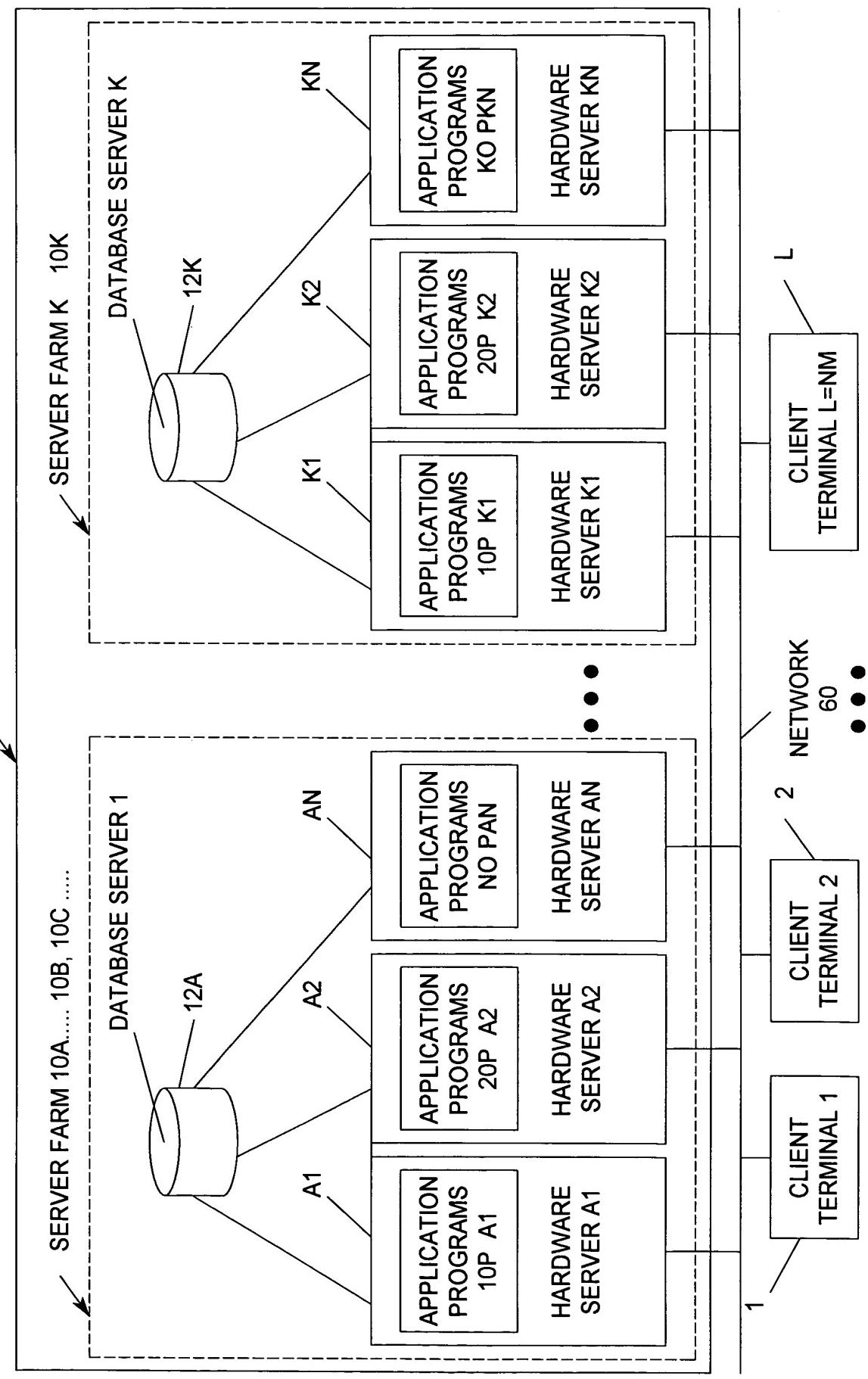


FIG. 1C

FIG. 2

SERVER METAFARM 8



“ΕΓΙΤ ΤΕΣ” “ΕΓΙΤ ΤΕΣ”

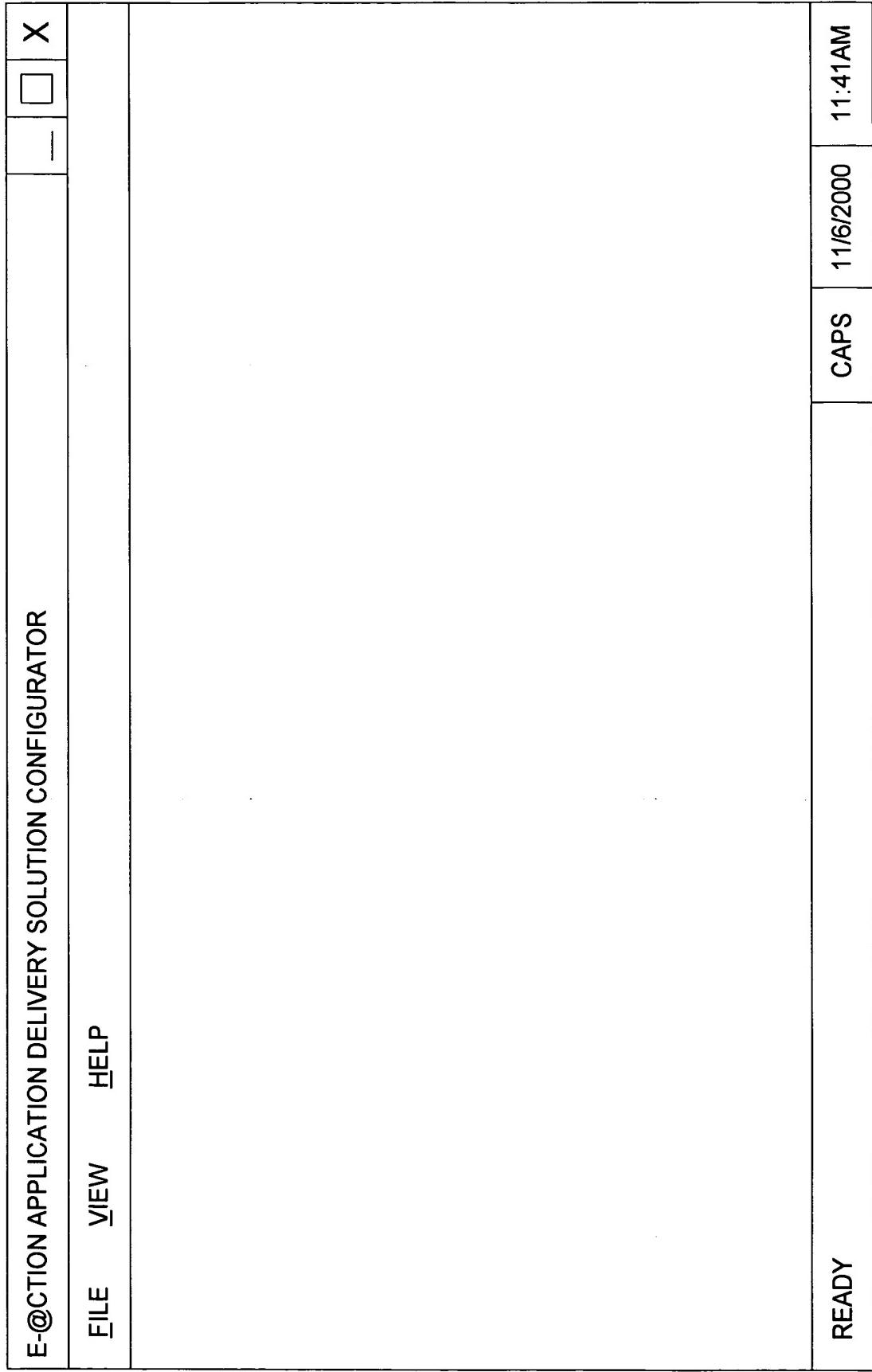


FIG. 3

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		-	<input type="checkbox"/>	X
FILE	VIEW	HELP		
<u>NEW</u>				
<u>OPEN</u>				
<u>CLOSE</u>				
<u>SAVE</u>				
<u>SAVE AS</u>				
<u>PRINT SETUP</u>				
<u>PRINT PREVIEW</u>				
<u>PRINT</u>				
1 C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC				
2 C:\THINCLIENT\PATENT\PATENTCUST3K.TSC				
3 C:\PROGRAM FILES\MICROSOFT\VISUAL STUDIO\VB98\CONFIG140.TSC				
4 C:\THINCLIENT\PATENT\SIMPLESIMONEEXAMPLE.TSC				
<u>EXIT</u>				
READY				
			CAPS	11/13/2000 11:28AM

FIG. 3A

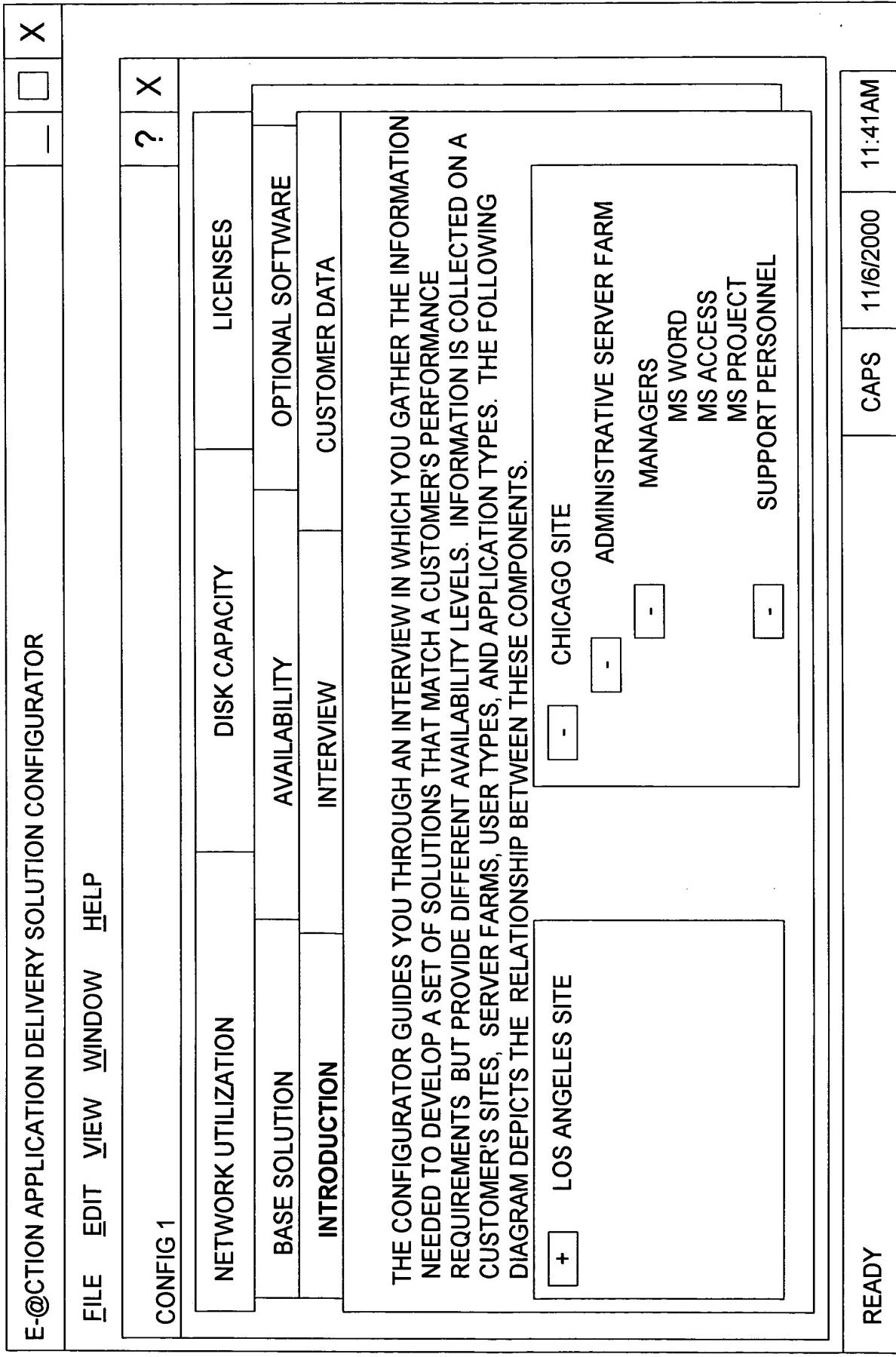


FIG. 4

E-ACTION APPLICATION DELIVERY SOLUTION CONFIGURATOR																					
<u>FILE</u>	<u>EDIT</u>	<u>VIEW</u>	<u>WINDOW</u>																		
<u>HELP</u>		—																			
<input type="checkbox"/> X		<input type="checkbox"/> X																			
CONFIG 1																					
<table border="1"> <thead> <tr> <th colspan="2">NETWORK UTILIZATION</th> <th colspan="2">DISK CAPACITY</th> <th colspan="2">LICENSES</th> </tr> </thead> <tbody> <tr> <td colspan="2">BASE SOLUTION</td> <td colspan="2">AVAILABILITY</td> <td colspan="2">OPTIONAL SOFTWARE</td> </tr> <tr> <td colspan="2">INTRODUCTION</td> <td colspan="2">INTERVIEW</td> <td colspan="2">CUSTOMER DATA</td> </tr> </tbody> </table>				NETWORK UTILIZATION		DISK CAPACITY		LICENSES		BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		INTRODUCTION		INTERVIEW		CUSTOMER DATA	
NETWORK UTILIZATION		DISK CAPACITY		LICENSES																	
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE																	
INTRODUCTION		INTERVIEW		CUSTOMER DATA																	
<p>SIZING WIZARD</p> <p>INTERVIEW CATEGORIES</p> <table border="1"> <tr> <td><input type="checkbox"/> SITES</td> <td><input type="checkbox"/> SERVER FARMS</td> </tr> <tr> <td><input type="checkbox"/> USER TYPES</td> <td><input type="checkbox"/> APPLICATION TYPES</td> </tr> <tr> <td colspan="2">USER TO APPLICATION RELATIONSHIPS</td> </tr> </table>				<input type="checkbox"/> SITES	<input type="checkbox"/> SERVER FARMS	<input type="checkbox"/> USER TYPES	<input type="checkbox"/> APPLICATION TYPES	USER TO APPLICATION RELATIONSHIPS													
<input type="checkbox"/> SITES	<input type="checkbox"/> SERVER FARMS																				
<input type="checkbox"/> USER TYPES	<input type="checkbox"/> APPLICATION TYPES																				
USER TO APPLICATION RELATIONSHIPS																					
<p>YOU WILL BE LED THROUGH A SERIES OF STEPS THAT WILL ALLOW YOU TO DEFINE A CUSTOMER'S SIZING REQUIREMENTS.</p> <p>THE INTERVIEW CATEGORIES THAT HAVE BEEN PREVIOUSLY COMPLETED ARE INDICATED WITH A CHECK NEXT TO THE CATEGORY NAME.</p> <p>IF YOU WISH TO JUMP DIRECTLY TO A SPECIFIC INTERVIEW CATEGORY, CLICK ON THE CATEGORY NAME IN THE BOX TO THE LEFT.</p>																					
<input type="checkbox"/> BACK <input type="checkbox"/> NEXT>		<input type="checkbox"/> HELP																			
<input type="checkbox"/> VIEW																					
READY		CAPS	11/6/2000	11:41AM																	

FIG. 5

FIG. 6

CURRENT CUSTOMER OVERVIEW		?	X
<input type="checkbox"/> CHICAGO SITE		
<input type="checkbox"/> LOS ANGELES SITE		
<input type="checkbox"/> MS OFFICE SERVER FARM		
<input type="checkbox"/> DEVELOPERS		
<input type="checkbox"/> SUPPORT PERSONNEL		
<input type="checkbox"/> PAYROLL SERVER FARM		
<input type="checkbox"/> TELEMARKETING REPS		
		<input type="checkbox"/> OK	

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR															
FILE	EDIT	VIEW	WINDOW HELP												
— <input type="checkbox"/> X															
CONFIG 1															
NETWORK UTILIZATION															
BASE SOLUTION		DISK CAPACITY													
INTRODUCTION		AVAILABILITY	OPTIONAL SOFTWARE												
		INTERVIEW	CUSTOMER DATA												
LICENSES															
SITES															
A SITE IS THE PHYSICAL LOCATION WHERE THE WINDOWS TERMINAL SERVER(S) WILL BE LOCATED SUCH AS LOS ANGELES OR CHICAGO.															
PLEASE FILL IN THE FOLLOWING INFORMATION FOR EACH OF THE CUSTOMER'S SITES.															
<table border="1"><thead><tr><th></th><th>SITE NAME</th><th>LOCATION</th><th>NO OF USERS</th></tr></thead><tbody><tr><td>1</td><td>CHICAGO</td><td>5550 MAIN STREET</td><td>500</td></tr><tr><td>2</td><td>LOS ANGELES</td><td>123 SOUTH BOOKSTONE STREET</td><td>1000</td></tr></tbody></table>					SITE NAME	LOCATION	NO OF USERS	1	CHICAGO	5550 MAIN STREET	500	2	LOS ANGELES	123 SOUTH BOOKSTONE STREET	1000
	SITE NAME	LOCATION	NO OF USERS												
1	CHICAGO	5550 MAIN STREET	500												
2	LOS ANGELES	123 SOUTH BOOKSTONE STREET	1000												
<table border="1"><tr><td><input type="checkbox"/> VIEW</td><td><input type="checkbox"/> <BACK</td><td><input type="checkbox"/> NEXT></td><td><input type="checkbox"/> HELP</td></tr></table>				<input type="checkbox"/> VIEW	<input type="checkbox"/> <BACK	<input type="checkbox"/> NEXT>	<input type="checkbox"/> HELP								
<input type="checkbox"/> VIEW	<input type="checkbox"/> <BACK	<input type="checkbox"/> NEXT>	<input type="checkbox"/> HELP												
READY															
CAPS		11/6/2000	11:41AM												

FIG. 7

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/> X													
FILE	EDIT	VIEW	WINDOW												
HELP		<input type="checkbox"/> X													
CONFIG 1															
NETWORK UTILIZATION		DISK CAPACITY													
BASE SOLUTION		AVAILABILITY													
INTRODUCTION		INTERVIEW													
LICENSES		OPTIONAL SOFTWARE													
CUSTOMER DATA															
<p>SERVER FARMS</p> <hr/> <p>A SERVER FARM CONSISTS OF ONE OR MORE WINDOWS TERMINAL SERVERS CONFIGURED TOGETHER FOR UNIFIED ADMINISTRATION, SECURITY, AND COMMUNICATION SERVICES. A SERVER FARM DEFINITION CONTAINS INFORMATION ON ITS ROLE AND THE OPTIONAL FEATURES/CAPABILITIES THAT IT MAY REQUIRE. ALSO DEFINED FOR EACH SERVER FARM ARE THE TYPES OF USERS AND THE APPLICATIONS THEY WILL BE RUNNING. RECOMMENDATIONS ON SUBDIVIDING A LARGE GROUP OF USERS INTO MANAGEABLE-SIZED SERVER FARMS ARE AVAILABLE AFTER CLICKING ON A SITE BELOW.</p>															
<p>CLICK ON A SITE TO DEFINE ITS SERVER FARMS....</p> <table border="1"> <tr> <td><input type="checkbox"/> CHICAGO</td> <td><input type="checkbox"/> LOS ANGELES</td> <td>RECOMMEND METAFARM SUBDIVISIONS</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> <BACK</td> <td><input type="checkbox"/> NEXT></td> </tr> <tr> <td colspan="3"><input type="checkbox"/> VIEW</td> </tr> <tr> <td colspan="3"><input type="checkbox"/> HELP</td> </tr> </table>				<input type="checkbox"/> CHICAGO	<input type="checkbox"/> LOS ANGELES	RECOMMEND METAFARM SUBDIVISIONS	<input type="checkbox"/> <BACK		<input type="checkbox"/> NEXT>	<input type="checkbox"/> VIEW			<input type="checkbox"/> HELP		
<input type="checkbox"/> CHICAGO	<input type="checkbox"/> LOS ANGELES	RECOMMEND METAFARM SUBDIVISIONS													
<input type="checkbox"/> <BACK		<input type="checkbox"/> NEXT>													
<input type="checkbox"/> VIEW															
<input type="checkbox"/> HELP															
READY		CAPS	11/6/2000 11:41AM												

FIG. 8

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		-	<input type="checkbox"/>	X
FILE	EDIT	VIEW	WINDOW	HELP
METAFARM SIZING FOR SITE LOS ANGELES				
THIS PAGE WILL HELP SUBDIVIDE LARGE SITES OR FARMS INTO SMALLER, MANAGEABLE-SIZED FARMS. THESE RECOMMENDATIONS SHOULD BE USED IN THE INTERVIEW PROCESS TO FURTHER DEFINE A CUSTOMER'S CONFIGURATION SIZING REQUIREMENTS.				
INPUT PARAMETERS				
TOTAL CONCURRENT USERS		<input type="text" value="1000"/> ▼		
AVAILABILITY GOAL		<input type="text" value="99.99"/> ▼		
SERVER PREFERENCE		<input type="text" value="ES7000-4X(700 MHz, W2K)"/> ▼		
<input type="button" value="RECALCULATE"/>		<input type="button" value="OK"/> <input type="button" value="CANCEL"/> <input type="button" value="PRINT"/>		
READY		CAPS	11/6/2000	11:41AM

FIG. 9A

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/> X													
FILE	EDIT	VIEW	WINDOW												
		HELP													
METAfarm SIZING FOR SITE LOS ANGELES															
<input type="checkbox"/> FARM SUBDIVISION RECOMMENDATIONS <table border="1"> <tr><td>NUMBER OF FARMS</td><td>1</td></tr> <tr><td>USERS PER FARM</td><td>1000</td></tr> <tr><td>ESTIMATED AVAILABILITY</td><td>99.99179</td></tr> <tr><td>ESTIMATED DOWNTIME (HRS/YR)</td><td>0.72</td></tr> <tr><td>REDUNDANT PARTITIONS (25%)</td><td>2</td></tr> <tr><td>TOTAL PARTITIONS</td><td>10</td></tr> </table>				NUMBER OF FARMS	1	USERS PER FARM	1000	ESTIMATED AVAILABILITY	99.99179	ESTIMATED DOWNTIME (HRS/YR)	0.72	REDUNDANT PARTITIONS (25%)	2	TOTAL PARTITIONS	10
NUMBER OF FARMS	1														
USERS PER FARM	1000														
ESTIMATED AVAILABILITY	99.99179														
ESTIMATED DOWNTIME (HRS/YR)	0.72														
REDUNDANT PARTITIONS (25%)	2														
TOTAL PARTITIONS	10														
<p>CLICK OK TO RETURN TO THE INTERVIEW PROCESS WITH THE SELECTED FARM SUBDIVISION RECOMMENDATION MERGED INTO THE INTERVIEW SESSION. THE COLUMN INITIALLY SELECTED REPRESENTS THE CONFIGURATOR'S HIGHEST RECOMMENDATION.</p>															
<input type="button" value="RECALCULATE"/>		<input type="button" value="OK"/> <input type="button" value="CANCEL"/>	<input type="button" value="PRINT"/>												
READY		CAPS	11/6/2000 11:41AM												

FIG. 9B

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="button" value="—"/>	<input type="checkbox"/>	X
FILE	EDIT	VIEW	WINDOW	HELP
SERVER FARM FOR LOS ANGELES		<input type="checkbox"/>	?	X
DESCRIPTION		FEATURES/CAPABILITIES		
DESCRIPTION OF THE SERVER FARM		 		
ENTER OR SELECT SERVER FARM NAME:		META-SUBFARM001	▼	
		RENAME SERVER FARM	▼	
		OTHER	▼	
PRIMARY ROLE OF THE SERVER FARM:		 		
CONCURRENT NUMBER OF USERS:		1000	 	
(I.E. - NUMBER OF USERS ACTIVELY PROCESSING SIMULTANEOUSLY ON THE SERVER FARM)		 		
		<input type="button" value="OK"/>	<input type="button" value="CANCEL"/>	<input type="button" value="HELP"/>
READY		<input type="checkbox"/>	CAPS	11/6/2000 11:41AM

FIG. 10A

E-@ACTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="button" value="-"/>	<input type="checkbox"/>	X
FILE	EDIT	VIEW	WINDOW	HELP
SERVER FARM FOR LOS ANGELES		? X		
DESCRIPTION		FEATURES/CAPABILITIES		
DESCRIPTION OF THE SERVER FARM				
ENTER OR SELECT SERVER FARM NAME:				
MS OFFICE		▼		
NEW		▼		
APPLICATION SERVER		▼		
PRIMARY ROLE OF THE SERVER FARM:				
CONCURRENT NUMBER OF USERS:				
(I.E. - NUMBER OF USERS ACTIVELY PROCESSING SIMULTANEOUSLY ON THE SERVER FARM)				
800				
OK		CANCEL	APPLY	HELP
READY				
CAPS		11/6/2000	11:41AM	

FIG. 10B

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/> X			
FILE	EDIT	VIEW	WINDOW	HELP	—
SERVER FARM FOR LOS ANGELES					?
DESCRIPTION		FEATURES/CAPABILITIES			◀
FEATURE/CAPABILITY OPTIONS FOR THE SERVER FARM					
IF ANY OF THE FOLLOWING OPTIONS ARE CHECKED, THE CITRIX METAFRAME ADD-ON WILL BE REQUIRED.					
PLEASE CHECK ALL FEATURES/CAPABILITIES THAT ARE NEEDED:					
<input type="checkbox"/> CLIENT ENHANCEMENTS - TAPI SUPPORT <input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - DOS <input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - JAVA <input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - MACINTOSH <input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - UNIX					
▶					
OK		CANCEL		APPLY	HELP
READY		CAPS		11/6/2000	11:41AM

FIG. 11

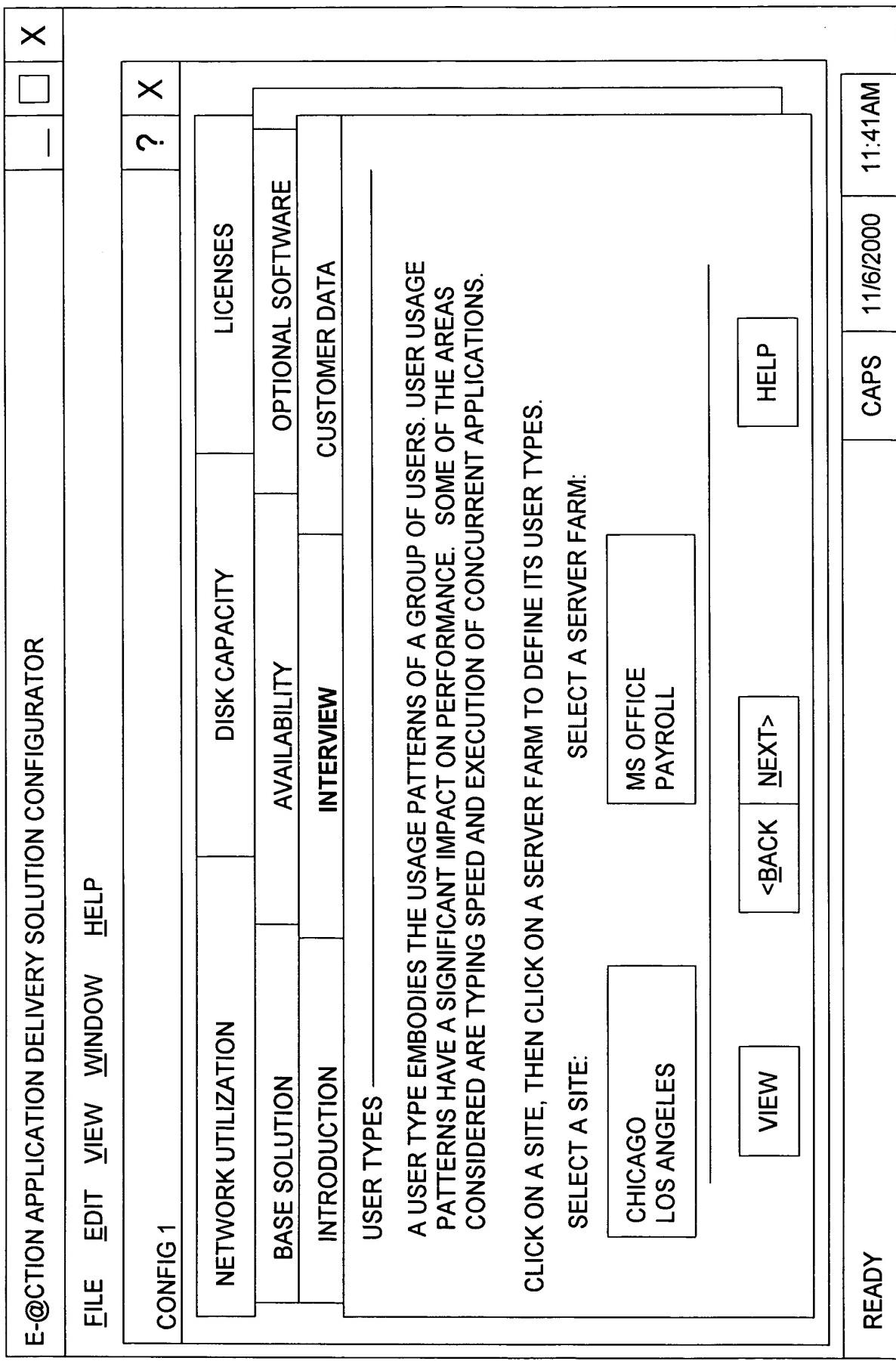


FIG. 12

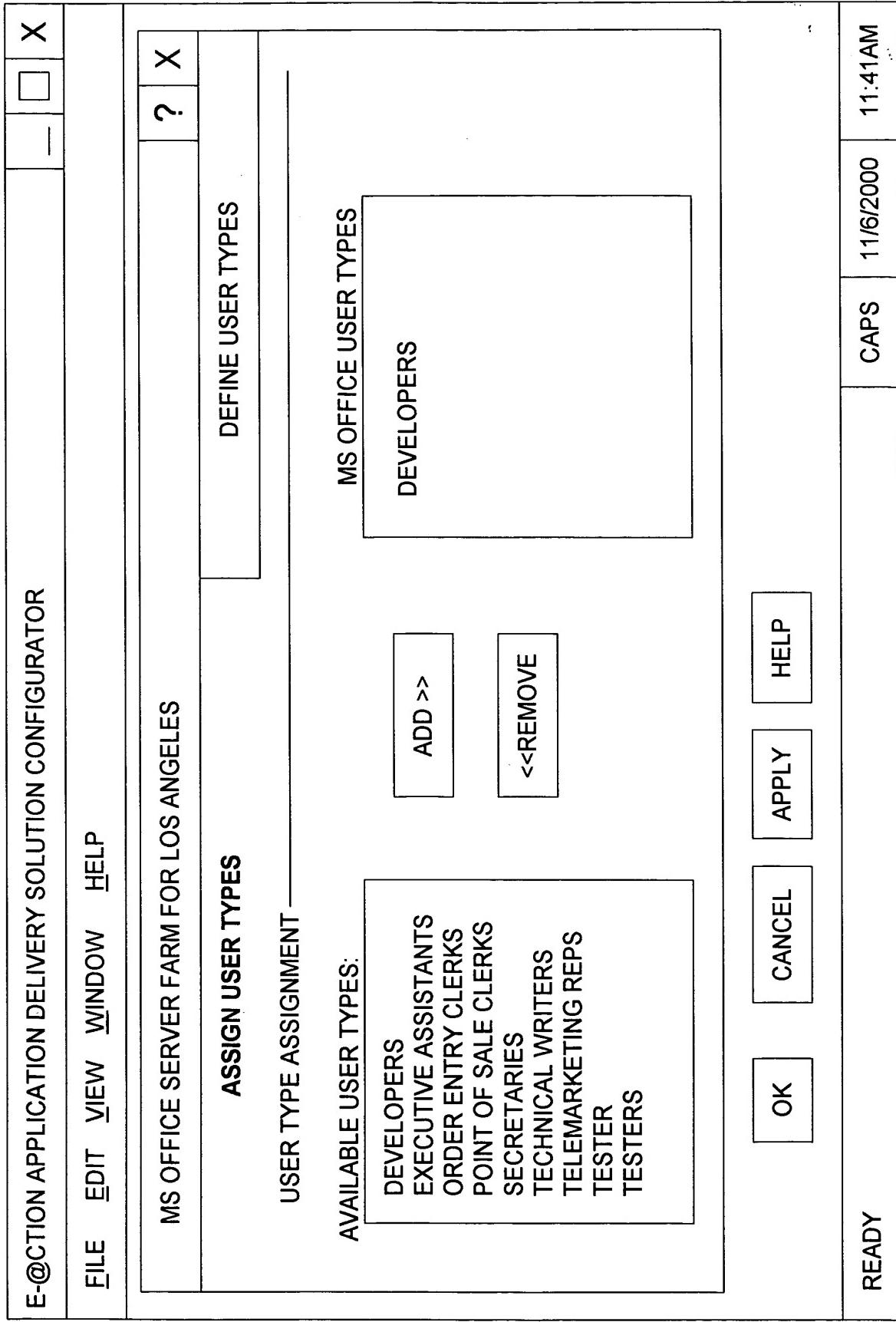


FIG. 13

MS OFFICE SERVER FARM FOR LOS ANGELES

X

ASSIGN USER TYPES

USER TYPE DEFINITION

ENTER OR SELECT USER TYPE NAME: MANAGERS ▶

PLEASE SELECT A TYPING SPEED OPTION THAT BEST DESCRIBES YOUR USER TYPE:

TYPING SPEED OPTIONS

NOT SIGNIFICANT

AVERAGE TYPING SPEED 35 - 40 WPM

AVERAGE TYPING SPEED 45 - 50 WPM

GREATER THAN 50 WPM

LOGON

LOGONS MOSTLY DONE AT ONE TIME

LOGONS EVENLY DISTRIBUTED

THROUGHOUT THE DAY

PRINTING

NONE

LIGHT

MODERATE

HEAVY

RUNNING APPLICATIONS

GENERALLY RUNS ONLY ONE LINE-OF-BUSINESS (LOB) APPLICATION

IN AND OUT OF APPLICATIONS QUICKLY

MORE EXTENSIVE ACTIVITY - GENERALLY KEEPS APPLICATIONS OPENED AFTER USE

OK CANCEL APPLY HELP

FIG. 14

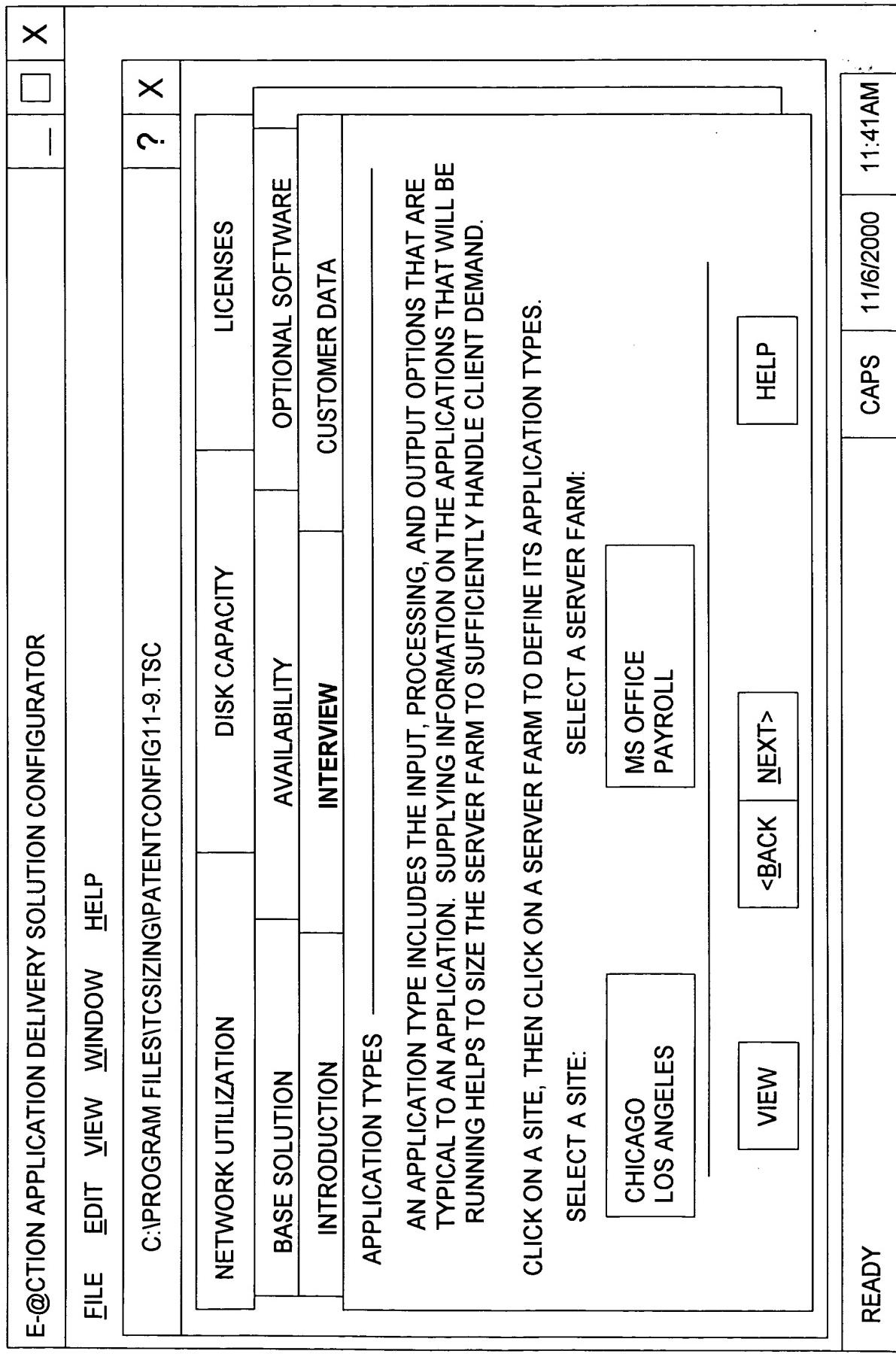


FIG. 15

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		-	<input type="checkbox"/>	X														
FILE	EDIT	VIEW	WINDOW	HELP														
MS OFFICE SERVER FARM FOR LOS ANGELES																		
ASSIGN APPLICATION TYPES		? X																
APPLICATION ASSIGNMENT																		
AVAILABLE APPLICATIONS:																		
<table border="1"><tr><td>ATTACHMATE TERMINAL</td><td>ADD ></td></tr><tr><td>EMULATORS</td><td><<REMOVE</td></tr><tr><td>IOCOOKER</td><td></td></tr><tr><td>LDALL</td><td></td></tr><tr><td>MICROSOFT INTERNET EXPLORER 4.0</td><td></td></tr><tr><td>MICROSOFT INTERNET EXPLORER 5.0</td><td></td></tr><tr><td>MICROSOFT OFFICE 2000 (ALL APPLICATIONS)</td><td></td></tr></table>					ATTACHMATE TERMINAL	ADD >	EMULATORS	<<REMOVE	IOCOOKER		LDALL		MICROSOFT INTERNET EXPLORER 4.0		MICROSOFT INTERNET EXPLORER 5.0		MICROSOFT OFFICE 2000 (ALL APPLICATIONS)	
ATTACHMATE TERMINAL	ADD >																	
EMULATORS	<<REMOVE																	
IOCOOKER																		
LDALL																		
MICROSOFT INTERNET EXPLORER 4.0																		
MICROSOFT INTERNET EXPLORER 5.0																		
MICROSOFT OFFICE 2000 (ALL APPLICATIONS)																		
MS OFFICE APPLICATIONS																		
<table border="1"><tr><td>MS ACCESS 97</td><td></td></tr><tr><td>MICROSOFT INTERNET EXPLORER 5.0</td><td></td></tr></table>					MS ACCESS 97		MICROSOFT INTERNET EXPLORER 5.0											
MS ACCESS 97																		
MICROSOFT INTERNET EXPLORER 5.0																		
READY																		
		CAPS	11/6/2000	11:41AM														
OK		APPLY	HELP															

FIG. 16

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="button" value="—"/>	<input type="checkbox"/>	X
FILE	EDIT	VIEW	WINDOW	HELP
MS OFFICE SERVER FARM FOR LOS ANGELES				
ASSIGN APPLICATION TYPES				
APPLICATION DEFINITION				
ENTER OR SELECT APPLICATION NAME: <input type="text" value="MS ACCESS 97"/> 				
DISK SPACE REQUIRED FOR INSTALLATION: <input type="text" value="40"/> MB				
MEMORY REQUIRED BY APPLICATION: <input type="text" value="8"/> MB				
PLEASE SELECT ONE OF THE FOLLOWING ENVIRONMENT OPTIONS				
<input type="radio"/> 32-BIT APPLICATION <input type="radio"/> 16-BIT APPLICATION <input type="radio"/> MS-DOS APPLICATION <input type="button" value="DETAILS>>"/>				
<input type="button" value="OK"/>				
<input type="button" value="CANCEL"/>				
<input type="button" value="HELP"/>				
READY		<input type="button" value="CAPS"/>	11/6/2000	11:41AM

FIG. 17A

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		— <input type="checkbox"/> X	
FILE	EDIT	VIEW	WINDOW
MS OFFICE SERVER FARM FOR LOS ANGELES		? <input type="checkbox"/> X	
ASSIGN APPLICATION TYPES		DEFINE APPLICATION TYPES	
<p>PLEASE SELECT AN OPTION FROM EACH OF THE FOLLOWING CATEGORIES THAT BEST REFLECT THE APPLICATION'S USAGE.</p> <p>APPLICATION INPUT</p> <p><input type="radio"/> GUI-BASED</p> <p><input type="radio"/> MOSTLY TEXT-BASED</p> <p>APPLICATION PROCESSING</p> <p><input type="radio"/> LIGHT BACKGROUND PROCESSING</p> <p><input checked="" type="radio"/> HEAVY BACKGROUND PROCESSING</p> <p>APPLICATION OUTPUT</p> <p><input type="radio"/> MOSTLY TEXT-BASED</p> <p><input type="radio"/> GRAPHIC-BASED</p> <p><input type="radio"/> ANIMATED GRAPHIC-BASED</p>			
READY		CANCEL <input type="button"/>	OK <input type="button"/> APPLY <input type="button"/> HELP
		CAPS	11/6/2000 11:41AM

FIG. 17B

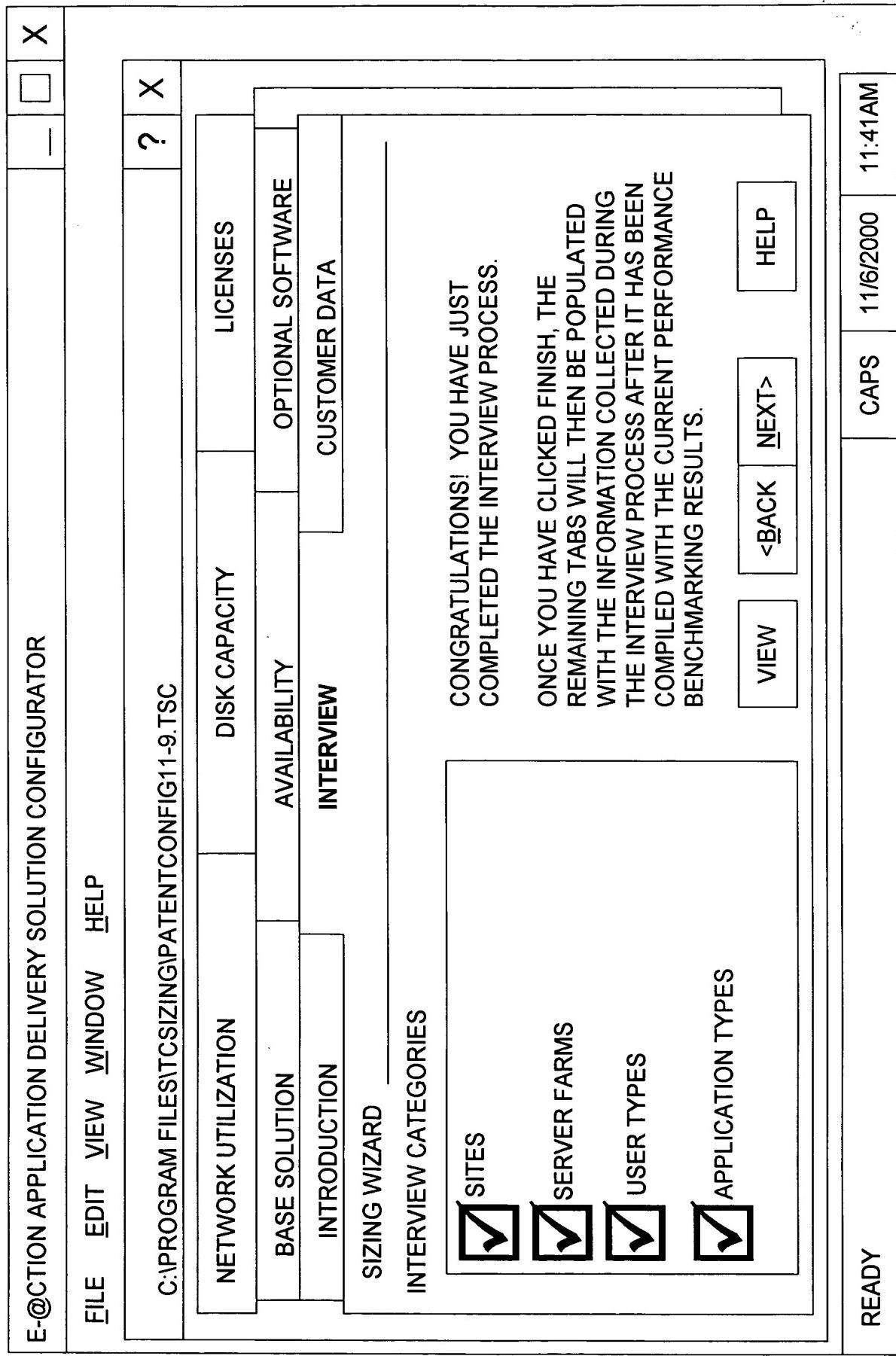
E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR			
FILE	EDIT	VIEW	
C:\PROGRAM FILES\TSIZING\PATENTCONFIG11-9.TSC			
NETWORK UTILIZATION		DISK CAPACITY	
BASE SOLUTION	AVAILABILITY	OPTIONAL SOFTWARE	
INTRODUCTION	INTERVIEW	CUSTOMER DATA	
USER TO APPLICATION RELATIONSHIPS			
THE NUMBER OF CONCURRENT USERS RUNNING AN APPLICATION AND THE TOTAL AMOUNT OF DISK SPACE REQUIRED FOR THE USERS OF AN APPLICATION MUST BE ALSO BE COLLECTED.			
CLICK ON A SITE, THEN CLICK ON A SERVER FARM TO DEFINE IT THIS INFORMATION.			
SELECT A SITE:			
CHICAGO LOS ANGELES		<input type="button" value="VIEW"/>	
<BACK		<input 2"="" type="button" value="NEXT></input></td></tr><tr><td colspan="/>	<input type="button" value="HELP"/>
READY		CAPS 11/6/2000 11:41AM	

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		
<u>FILE</u>	<u>EDIT</u>	
<u>VIEW</u>	<u>WINDOW</u>	
<u>HELP</u>		
—		
<input type="checkbox"/> X		
MS OFFICE SERVER FARM FOR LOS ANGELES		
CONCURRENT USERS		
DISK SPACE		
?		
X		
CONCURRENT USER ASSIGNMENT		
PLEASE DISTRIBUTE THE 750 CONCURRENT USERS ASSIGNED TO THE MS OFFICE SERVER FARM AMONG THE FOLLOWING APPLICATIONS AS A REPRESENTATION OF THE ACTIVE PROCESSING OCCURRING DURING AN OVERTIME PERIOD.		
	DEVELOPERS	SUPPORT PERSONNEL
MS ACCESS 97	75	300
MICROSOFT INTERNET EXPLORER 5.0	75	300
<input type="checkbox"/> CANCEL	<input type="checkbox"/> APPLY	<input type="checkbox"/> HELP
READY		CAPS
		11/6/2000
		11:41AM

FIG. 19

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="button" value="-"/>	<input type="checkbox"/>	X																		
FILE	EDIT	VIEW	WINDOW	HELP																		
MS OFFICE SERVER FARM FOR LOS ANGELES																						
CONCURRENT USERS																						
DISK SPACE ASSIGNMENT																						
UNDER EACH USER TYPE, PLEASE ENTER THE TOTAL AMOUNT OF DISK SPACE REQUIRED IN MB FOR ALL USERS RUNNING EACH OF THE FOLLOWING APPLICATIONS.																						
<table border="1"><thead><tr><th></th><th>DEVELOPERS</th><th>SUPPORT PERSONNEL</th></tr></thead><tbody><tr><td>MS ACCESS 97</td><td>125</td><td>500</td></tr><tr><td>MICROSOFT INTERNET EXPLORER 5.0</td><td>125</td><td>500</td></tr><tr><td> </td><td> </td><td> </td></tr><tr><td> </td><td> </td><td> </td></tr><tr><td> </td><td> </td><td> </td></tr></tbody></table>						DEVELOPERS	SUPPORT PERSONNEL	MS ACCESS 97	125	500	MICROSOFT INTERNET EXPLORER 5.0	125	500									
	DEVELOPERS	SUPPORT PERSONNEL																				
MS ACCESS 97	125	500																				
MICROSOFT INTERNET EXPLORER 5.0	125	500																				
<table border="1"><tr><td>OK</td><td>CANCEL</td><td>APPLY</td><td>HELP</td></tr></table>					OK	CANCEL	APPLY	HELP														
OK	CANCEL	APPLY	HELP																			
READY																						
		CAPS	11/6/2000	11:41AM																		

FIG. 20



F/G. 21

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="button" value="—"/> <input type="checkbox"/> X	
C:\PROGRAM FILES\ITCSIZING\PATENTCONFIG11-9.TSC			
FILE EDIT VIEW WINDOW HELP		<input type="checkbox"/> ? X	
NETWORK UTILIZATION		DISK CAPACITY	
BASE SOLUTION	AVAILABILITY	OPTIONAL SOFTWARE	
INTRODUCTION	INTERVIEW	CUSTOMER DATA	
THIS CUSTOMER HAS 2 SITES WITH THE FOLLOWING REQUIREMENTS:			
<p>***** LOS ANGELES SITE *****</p> <p>123 SOUTH BOOKSTONE STREET</p> <p>LOS ANGELES TOTAL USERS: 1000</p> <p>THE FOLLOWING DESCRIBES THE 2 SERVER FARM(S) LOCATED AT LOS ANGELES:</p> <p><1> MS OFFICE</p> <p>PRIMARY ROLE: APPLICATION SERVER</p> <p>CONCURRENT USERS CONFIGURED ON SERVER FARM: 750</p>			
READY		CAPS	11/6/2000 11:41AM

FIG. 22

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="button" value="—"/> <input type="checkbox"/> X	
FILE	EDIT	VIEW	WINDOW HELP
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC			
NETWORK UTILIZATION		DISK CAPACITY	LICENSES
BASE SOLUTION	AVAILABILITY	OPTIONAL SOFTWARE	
INTRODUCTION	INTERVIEW	CUSTOMER DATA	
THE FOLLOWING IS THE MINIMUM SERVER CONFIGURATION RECOMMENDATIONS:			
<p>***** LOS ANGELES SITE *****</p> <p>SERVER FARM <1> MS OFFICE [BASED ON 0 LIGHT, 375 MEDIUM, AND 375 HEAVY USERS]</p> <p>8 -> ES2043 PENTIUM III XEON 500 MHZ USING WINDOWS NT 4.0 TSE WITH 4 PROCESSORS AND 2 GB RAM OR</p> <p>8 -> ES2043 PENTIUM III XEON 550 MHZ USING WINDOWS NT 4.0 TSE WITH 4 PROCESSORS AND 2 GB RAM OR</p> <p>8-> ES2044 PENTIUM III XEON 550 MHZ USING WINDOWS NT 4.0 TSE WITH 4 PROCESSORS AND 2 GB RAM</p> <p>◀ ▶</p>			
READY		CAPS	11/6/2000 11:41AM

FIG. 23

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/> — <input type="checkbox"/> X																																						
FILE	EDIT	VIEW	WINDOW	HELP																																				
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC																																								
<input type="checkbox"/> NETWORK UTILIZATION <input type="checkbox"/> DISK CAPACITY <input type="checkbox"/> LICENSES <input type="checkbox"/> BASE SOLUTION <input type="checkbox"/> AVAILABILITY <input type="checkbox"/> OPTIONAL SOFTWARE <input type="checkbox"/> INTRODUCTION <input type="checkbox"/> INTERVIEW <input type="checkbox"/> CUSTOMER DATA		<input type="checkbox"/> ? <input type="checkbox"/> X																																						
AVAILABILITY CALCULATOR SITE: <input type="checkbox"/> LOS ANGELES <input type="checkbox"/> SERVER FARM: <input type="checkbox"/> MS OFFICE <input type="checkbox"/> ▶ SERVER: <input type="checkbox"/> ES2044 (550 MHZ) PENTIUM III XEON WITH R PROCESSORS AND WINDOWS NT <input type="checkbox"/> ▶																																								
<table border="1"> <thead> <tr> <th>SCENARIO</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>ESTIMATE</th> </tr> </thead> <tbody> <tr> <td>ADJUSTED CONCURRENT NUMBER OF USERS</td> <td>626</td> <td>626</td> <td>626</td> <td>626</td> <td>626</td> </tr> <tr> <td>SYSTEM REPAIR TIME (HOURS)</td> <td>6</td> <td>6</td> <td>6</td> <td>6</td> <td>6</td> </tr> <tr> <td>REDUNDANCY FACTOR (%)</td> <td>25</td> <td>20</td> <td>15</td> <td>10</td> <td>10</td> </tr> <tr> <td>ESTIMATED NUMBER OF SERVERS</td> <td>10</td> <td>9</td> <td>9</td> <td>8</td> <td></td> </tr> <tr> <td>ESTIMATED PEAK NUMBER OF USERS</td> <td>880</td> <td>792</td> <td>792</td> <td>704</td> <td></td> </tr> </tbody> </table>					SCENARIO	1	2	3	4	ESTIMATE	ADJUSTED CONCURRENT NUMBER OF USERS	626	626	626	626	626	SYSTEM REPAIR TIME (HOURS)	6	6	6	6	6	REDUNDANCY FACTOR (%)	25	20	15	10	10	ESTIMATED NUMBER OF SERVERS	10	9	9	8		ESTIMATED PEAK NUMBER OF USERS	880	792	792	704	
SCENARIO	1	2	3	4	ESTIMATE																																			
ADJUSTED CONCURRENT NUMBER OF USERS	626	626	626	626	626																																			
SYSTEM REPAIR TIME (HOURS)	6	6	6	6	6																																			
REDUNDANCY FACTOR (%)	25	20	15	10	10																																			
ESTIMATED NUMBER OF SERVERS	10	9	9	8																																				
ESTIMATED PEAK NUMBER OF USERS	880	792	792	704																																				
				READY																																				
		CAPS	11/6/2000	11:41AM																																				

FIG. 24A

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/> X	
FILE	EDIT	VIEW	WINDOW
HELP			
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC			
NETWORK UTILIZATION		DISK CAPACITY	LICENSES
BASE SOLUTION		AVAILABILITY	OPTIONAL SOFTWARE
INTRODUCTION		INTERVIEW	CUSTOMER DATA
AVAILABILITY CALCULATOR			
SITE:	<input type="text"/> LOS ANGELES	▼	SERVER FARM:
SERVER:	<input type="text"/> ES2044 (550 MHZ) PENTIUM III XEON WITH R PROCESSORS AND WINDOWS NT		
SCENARIO		1	2
ESTIMATED NUMBER OF REDUNDANT SERVERS		2	1
ESTIMATED SERVER FARM MTTF (HOURS)	73,069	3,616	3,616
ESTIMATED AVAILABILITY (%)	99.9918	99.8341	99.8341
ESTIMATED DOWNTIME (HOURS/YEAR)	0.72	14.53	14.53
		350.4	350.4
		<input type="checkbox"/> X	
READY		CAPS	11/6/2000
			11:41AM

FIG. 24B

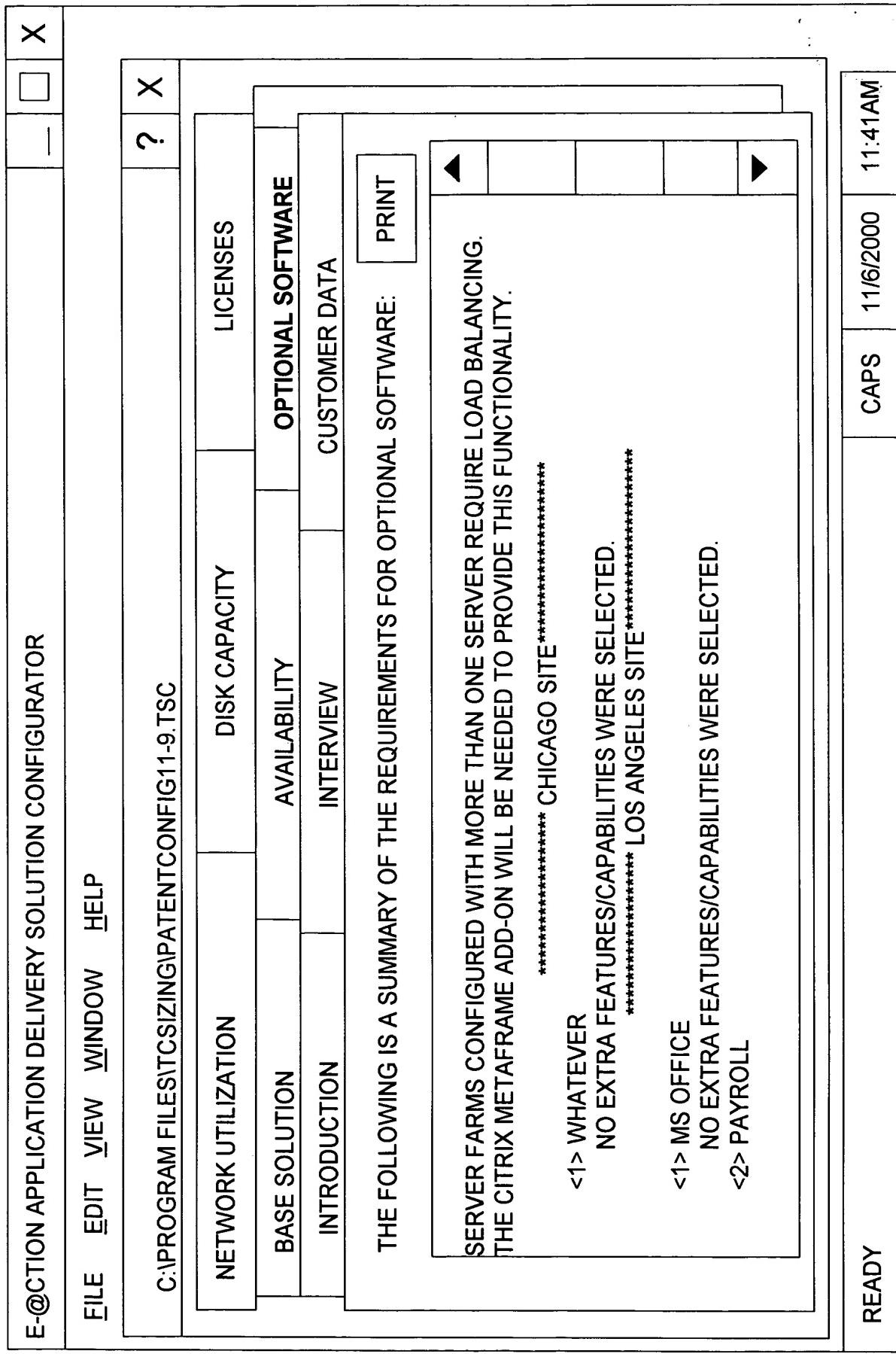


FIG. 25

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR											
FILE	EDIT	VIEW									
WINDOW	HELP	X									
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC											
<table border="1"><tr><td>NETWORK UTILIZATION</td><td>DISK CAPACITY</td><td>LICENSES</td></tr><tr><td>BASE SOLUTION</td><td>AVAILABILITY</td><td>OPTIONAL SOFTWARE</td></tr><tr><td>INTRODUCTION</td><td>INTERVIEW</td><td>CUSTOMER DATA</td></tr></table>			NETWORK UTILIZATION	DISK CAPACITY	LICENSES	BASE SOLUTION	AVAILABILITY	OPTIONAL SOFTWARE	INTRODUCTION	INTERVIEW	CUSTOMER DATA
NETWORK UTILIZATION	DISK CAPACITY	LICENSES									
BASE SOLUTION	AVAILABILITY	OPTIONAL SOFTWARE									
INTRODUCTION	INTERVIEW	CUSTOMER DATA									
<p>THE FOLLOWING IS A SUMMARY OF THE NETWORK UTILIZATION:</p> <p>***** CHICAGO SITE *****</p> <p>SERVER FARM <1> WHATEVER ES2043 (500 MHZ) USING WINDOWS NT 4.0 TSE NETWORK UTILIZATION:</p> <p>-----</p> <p>ADJUSTED CONCURRENT NUMBER OF USERS: 335</p> <p>ESTIMATED NETWORK ACTIVITY: 7,500 KBPS</p> <p>ES2043 (550MHZ) USING WINDOWS NT 4.0 TSE NETWORK UTILIZATION:</p> <p>-----</p>											
READY	CAPS	11/6/2000 11:41AM									

FIG. 26

E-ACTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/> X	
FILE	EDIT	VIEW	WINDOW
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC			
NETWORK UTILIZATION		DISK CAPACITY	LICENSES
BASE SOLUTION	AVAILABILITY	OPTIONAL SOFTWARE	
INTRODUCTION	INTERVIEW	CUSTOMER DATA	
THE FOLLOWING IS A SUMMARY OF THE DISK CAPACITY REQUIREMENTS:			
***** ***** LOS ANGELES SITE *****			
<1> MS OFFICE			
MS ACCESS 97:			
INSTALLATION: 40 MB USERS: 625 MB			
MICROSOFT INTERNET EXPLORER 5.0:			
INSTALLATION: 70 MB USERS: 625 MB			
MS OFFICE DISK CAPACITY GRAND TOTAL: 1.36 GB			
READY		CAPS	11/6/2000 11:41AM

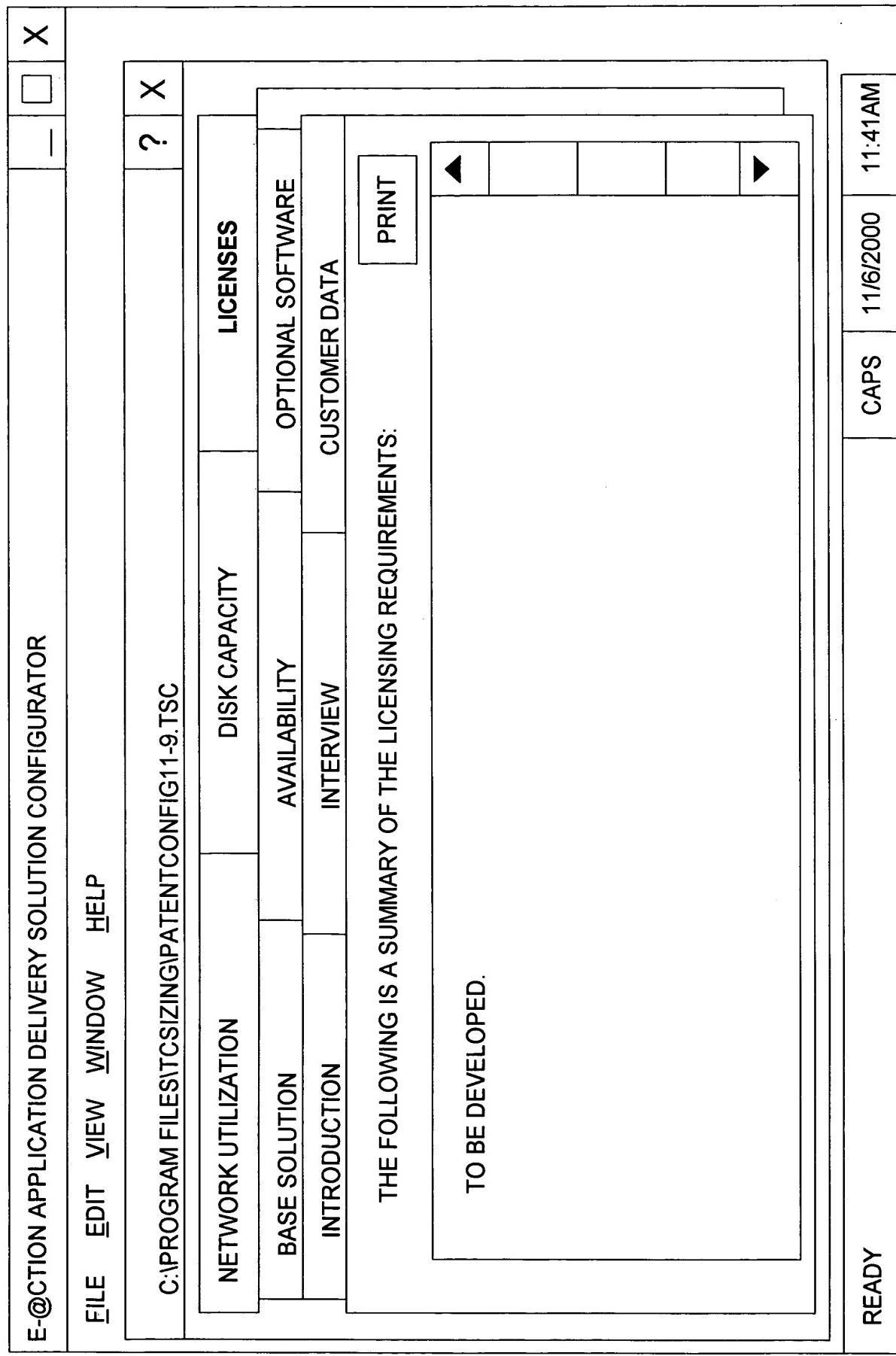


FIG. 28